



**UNIVERSITY OF
CALGARY**



The Alberta ACCEPT Study: Evaluating the impact of a system- wide advance care planning policy on communication, care planning and documentation

**Exploring a novel surrogate for quality using
patient awareness of medical orders related to
goals of care**

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7TH ACP-I CONFERENCE

ADVANCES - ADVENTURES - ACTIONS

Disclosure of speaker's interests

(Potential) conflict of interest

None/See below

Potentially relevant company relationships in connection with event¹

None

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HEALTH CARE REFORM

Failure to Engage Hospitalized Elderly Patients and Their Families in Advance Care Planning

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3 years post provincial implementation of ACP policy:
What is the level of patient engagement, their experiences and outcomes?

Prospective cohort patient survey and chart audit of older and chronically ill hospitalized adults



Alberta Health Services
Goals of Care Designation (GCD) Order
 Date (yyyy-MM-dd) _____ Time (hh:mm) _____
Goals of Care Designation Order
 To order a Goals of Care Designation for this patient, check the appropriate Goals of Care Designation below and write your initials on the line below it. (See reverse side for detailed definitions)
 Check R1 R2 R3 M1 M2 C1 C2
 Initials _____
 Check here if this GCD Order is an interim Order awaiting the outcome of a Dispute Resolution Process. Document further details on the ACP/GCD Tracking Record.
 Specify here if there are specific clarifications to this GCD Order. Document these clarifications on the ACP/GCD Tracking Record as well.

Patient's location of care where this GCD Order was ordered (Home, or clinic or facility name)

Indicate which of the following apply regarding involvement of the Patient or alternate decision-maker (ADM)
 This GCD has been ordered after relevant conversation with the patient.
 This GCD has been ordered after relevant conversation with the alternate decision-maker (ADM), or OTHER. (Names of formally appointed or informal ADMs should be noted on the ACP/GCD Tracking Record)
 This is an interim GCD Order prior to conversation with patient or ADM.
History/Current Status of GCD Order
 Indicate one of the following:
 This is the first GCD Order I am aware of for this patient.
 This GCD Order is a revision from the most recent prior GCD (See ACP/GCD Tracking Record for details of previous GCD Order).
 This GCD Order is unchanged from the most recent prior GCD.
 Name of Physician/Designated Most Responsible Health Practitioner who has ordered this GCD _____ Discipline _____
 Signature _____ Date (yyyy-MM-dd) _____
Form 13-004-01 Page 1 of 2



Medical Care

Focuses on medical tests and interventions to cure or manage a person's illness, but does not use resuscitative or life support measures.



Comfort Care

Focuses on providing comfort for people with life-limiting illness when medical treatment is no longer an option.



Resuscitative Care

Focuses on prolonging or preserving life using medical or surgical interventions, including, if needed, resuscitation and intensive care.

Completed 2-5 days
after admission on
day of consent

1. Patient Experience Survey

- Demographics
- ACP prior to hospitalization
- Goals of Care conversations in hospital
- GCD order awareness
- Current GCD order preference

2. Admission Chart Audit

Review of hospital
stay until discharge,
death or 3 months

3. Discharge Chart Audit

A Goals of Care Designation order is used by a healthcare provider to describe the general aims of your healthcare, the kind of treatments that might be used and the preferred location of that care. It is a medical order signed by a doctor or nurse practitioner after talking with you. A Goals of Care Designation can be changed at any time.

20. a) Do you have a Goals of Care Designation order?

Yes No Unsure (If No/Unsure – skip to 21a)

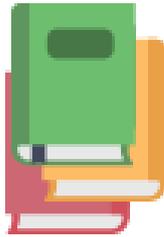
Other verbal prompts given:

- “RMC Form”
- “GCD”
- Resuscitative Care, Medical Care, Comfort Care

Total: 502 Participants

- 55 years or older with one or more of the following diagnosis:
 - Chronic obstructive pulmonary disease
 - Congestive heart failure
 - Cirrhosis
 - Cancer
 - Renal Failure
- 80 years of age or older admitted from community with acute medical or surgical condition
- 55 to 79 years of age that meet the surprise question





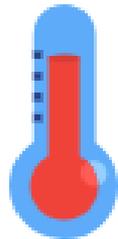
57% High School diploma or less



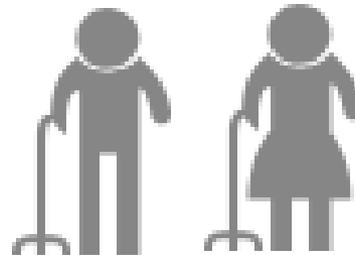
Health Literacy:
Never need help 48%



Marital status:
42% widowed, 41% married



Self health rating:
53/100



Mean age: 81 years
53% female
80% Caucasian, English speaking



74% living at home,
57% have no home care



Frailty:
Vulnerable (25%), Mild (21%), Moderate (20%)

Do you have a Goals of Care Designation order?



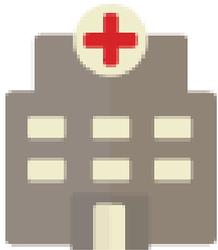
Before Hospitalization



Have you:

1. Heard about ACP (55%)
2. Thought about medical interventions you would want (77%)
3. Made EOL decisions for someone (66%)
4. Talked to family/friends (83%)
5. Talked to a HCP (73%)
6. Written down your wishes (54%)
7. Named an SDM (64%)

During Hospitalization



Has a HCP asked you:

1. What was important to you (16%)
 2. Talked to you about your prognosis (19%)
 3. About your fears or concerns (23%)
 4. Treatment preferences (34%)
 5. If you had prior discussions or written documents about ACP (19%)
- None of the above (33%)

More ACP conversations happening prior to, than during early hospitalization.



67% of patients rate these conversations to be very important or important to them

82% of patients are very satisfied or satisfied with these conversations when they happen

RESULTS: Primary Outcome (Multivariate analysis)

	B	S.E.	Wald	df	Sig.	Exp(B)	95% C.I. for EXP(B)	
							Lower	Upper
Center			21.246	2	.000			
Mild/Moderate Frailty	1.170	.597	3.843	1	.050	3.221	1.000	10.372
No discussion of key elements in hospital	.831	.332	6.273	1	.012	2.297	1.198	4.402
HCP asked if prior ACP convo/documents in hospital	-.592	.290	4.178	1	.041	.553	.314	.976
Patients thought discussion was important	-.739	.272	7.387	1	.007	.478	.280	.814
Gender	-.198	.231	.736	1	.391	.820	.521	1.290
Talked to HCP before hospital	-.092	.314	.086	1	.769	.912	.493	1.687
Frailty			6.709	3	.082			
Well/Fit	.668	.671	.991	1	.319	1.950	.524	7.260
Vulnerable/Managing well	.698	.603	1.343	1	.247	2.010	.617	6.549
Heard about ACP before hospital	-.096	.231	.172	1	.679	.909	.578	1.429
Made EOL decisions for someone else	-.119	.233	.259	1	.611	.888	.562	1.403
Thought about treatment preferences before hospital	.604	.348	3.008	1	.083	1.830	.924	3.623
Talked with family/friend before hospital	-.444	.438	1.027	1	.311	.641	.272	1.514
Written down wishes	.336	.316	1.134	1	.287	1.400	.754	2.599
Named an SDM	-.174	.338	.266	1	.606	.840	.433	1.629
Have a Personal Directive	-.396	.366	1.174	1	.279	.673	.329	1.378
HCP discussed fears and concerns	.076	.274	.078	1	.780	1.079	.631	1.847
HCP discussed treatment preferences in hospital	.333	.267	1.552	1	.213	1.395	.826	2.354
Had a Green Sleeve in chart	.097	.289	.113	1	.736	1.102	.626	1.942

- There are moderate levels of prior ACP engagement in AB
- Patients experience lower levels of communication in hospital, and this seems to be associated with poor awareness of their GCD order.
- We are using this information to inform quality improvement projects related to conversations in hospital



The Alberta ACCEPT Study

Findings From All Sites in Alberta

Total:
502 Patients

Hospitalized patients over age 55 and living with serious chronic illness were asked about their engagement in Advance Care Planning (ACP) and Goals of Care Designation (GCD) conversations on our unit and across acute care sites in Alberta.

What are we doing well in our province?



93% of our patients have a GCD order



82% of our patients who had patient centered conversations were satisfied

What can we improve?

Listen to our patients about what matters to them



"It wasn't a discussion. The doctor made a statement"

67% of our patients say its important to them to have these conversations
BUT ONLY
16% report being asked what is important to them in making their health care decisions

Document more of our conversations on the Tracking Record



ONLY 7% of our patients have a Tracking Record completed
Without the Tracking Record other healthcare providers including the family doctor, specialists and homecare teams won't know what's been discussed

Why is it important?

Only **30%** of our patients are aware that they have a GCD
& only **56%** have a match between their GCD preference and their GCD order

How can we enhance care together?

Improve Education & Skills
Connect with your local ACP/GCD Education or Working Group for further support.



Implement Change
Use process improvement steps. Soon to be found at www.conversationsmatter.ca under Health Care Provider, QI tab







For more information: <http://www.acpcrio.org> or pbiondo@ucalgary.ca March 2018

Questions/comments?

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